



We are Summerleaze Equine Vets—an experienced team working within East Devon, West Devon and South Somerset. Our aim is to provide you with the best equine care, chosen by you.

You select the service, the surgeon and a suitable time.

**Summerleaze Equine Vets** | Axminster | Devon | EX13 7RA

**Tel:** 01297 304007

**Email:** [summerleaze@summerleaze-vets.co.uk](mailto:summerleaze@summerleaze-vets.co.uk)

**[www.summerleaze-vets.co.uk](http://www.summerleaze-vets.co.uk)**



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**SUMMERLEAZE-VETS.CO.UK**

Professional equine care chosen by you



**Stuart Altoft**  
**BVetMed GPcert EP CertAVP(ED) BAEDT MRCVS**  
*(Veterinary Surgeon, Director)*

Stuart graduated from the Royal Veterinary College (London). Following his first job in mixed practice in Nottingham, Stuart followed his love of equine medicine to the South West to perform first opinion and referral practice in an equine hospital.

He is particularly interested in Equine Dentistry, passing the BEVA/BVDA Equine Dental Technician examination in 2010. In 2015 he was awarded the RCVS Certificate of Advanced Veterinary Practice in Equine Dentistry, becoming one of the a very small number of RCVS Advanced Practitioners in Dentistry in the UK.



**Tessa Porter MA Vet MB Cert SHP MRCVS** *(Veterinary Surgeon)*

Tessa qualified from Cambridge University in 1985, moved to Axminster in 1988 and now splits her time between Coombefield Veterinary Hospital and Summerleaze Equine Vets, bringing an abundance of experience and knowledge.

As a registered Riding School Inspector, she regularly gets to visit our local establishments. Tessa has a keen interest in equine behaviour and is expanding further into this field.

During her downtime, Tessa enjoys riding her own horse and when she can, escaping to Kenya to visit family.



**Katherine Gray BA VetMB CertAVP MRCVS** *(Veterinary Surgeon)*

Katherine graduated from Cambridge University before undertaking an internship at Gouldburn Valley Equine Hospital, Australia. On to the UK, Katherine then spent 3 years at the Endell Equine Hospital, Salisbury, performing both ambulatory and hospital based duties. During this time she also underwent further study to complete a certificate in advanced veterinary practice (CertAVP). In her spare time she enjoys exploring with her young family and Inca the dog.



**Antonia Milner BSc BVetMed CertAVP MRCVS** *(Veterinary Surgeon)*

Antonia graduated from the Royal Veterinary College (London). She has a particular interest in reproduction and competition/ sports horses. She has undertaken a post graduate certificate focusing on Stud Medicine. Antonia is also the Welsh Endurance Team Veterinarian, an

Endurance GB Veterinarian Representative on the EGB welfare committee, an FEI treatment vet and FEI OV and regularly vets at a variety of different competitions.

Enjoying all equine pursuits, she has the joy of breeding and producing her own competition horses. She is an FEI Endurance Elite rider. Her focus in her free time is spending time with her two children and her collie crosses Tux and Callie.

Meet The Team







**Antonia Evans BVetMed MRCVS (Veterinary Surgeon)**

After graduating from the Royal Veterinary College, Antonia undertook an internship at Western Counties, working in all areas of the equine hospital. She enjoys all aspects of equine practice, and has a particular interest in medicine and anaesthesia. Having previously evented and participated in riding club activities, Antonia is also a dedicated runner, walker and particularly enjoys exploring the south west coast path with her Saluki, Miney.



**Jo Cook BVSc PGCert MRCVS (Veterinary Surgeon)**

Jo has been working as an equine vet since graduating from Bristol University in 2011. In the 13 years prior to working at Summerleaze she completed an internship in a busy sports horse hospital, worked in two ambulatory equine practices, taught final year veterinary students and worked as the lead welfare vet for an equine charity. She holds a Postgraduate Certificate in equine medicine and surgery, and a Certificate in Advanced Veterinary Practice from the University of Liverpool. She enjoys all aspects of equine practice and especially likes working with nervous horses and ponies, using positive training techniques and has even trained a horse for a TV programme with Jo has two horses of her own and a pony for her two sons.



**Eleanor Storey BSC (hons) BVM&S MRCVS (Veterinary Surgeon)**  
*Out Of Hours Team*

Eleanor has been working in first opinion equine practice in the South West for over 10 years. She really enjoys the challenge of emergency work and has particular interests in wound management and donkeys having spent many years providing veterinary care at The Donkey Sanctuary.

She enjoys trail running, Cross Fit and has two children and two ponies which keep her very busy in her free time!



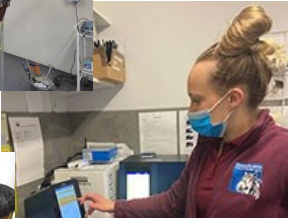
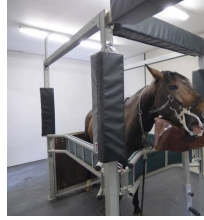
**Martin Rybar MVDr. MRCVS (Veterinary Surgeon)**  
*Out Of Hours Team*

Martin qualified from The University of Veterinary Medicine and Pharmacy in Kosice, Slovakia in 2007. On completing a surgery internship at Hagyard Equine Medical Institute Kentucky, USA and at Rainbow Equine Hospital in the UK, following his studies Martin worked at Lower House Equine Clinic in Shropshire as an ambulatory and stud farm vet, before joining the Equicall team providing out of hours emergency services.

When not working Martin enjoys meeting his friends, happy hacking in beautiful British country sides or fly fishing on stunning lakes and rivers of Great Britain hoping to catch a big trout or salmon.

Meet The Team

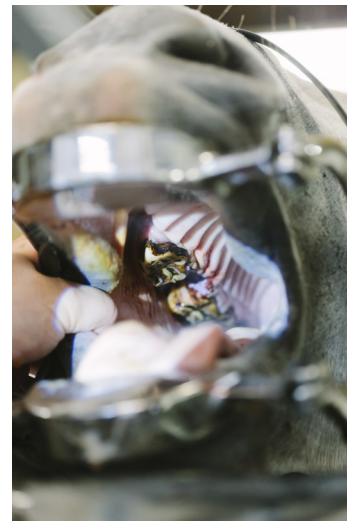




- U 24 Hour Emergency Service
- U Vaccinations
- U Dentals
- U Worming Advice and Worm Egg Counts
- U Lameness Work Ups
- U Ultrasound
- U Mobile X-Ray
- U Gastroscopy
- U Lab Analysis
- U Surgical Referrals
- U Cushings Club
- U Community Nursing
- U Fertility and Artificial Insemination

**DENTAL:** Summerleaze Vets Ltd can take care of your horse/teeth at our equine clinic, your home or livery yard. All our equine vets are fully trained and equipped for routine dental treatment.

Stuart Altoft BVet Med, GPCert EP, CertAVP (Equine Dentistry) BAEDT MRCVS has additional Equine Dentistry qualifications for specialist treatment and will accept referrals from Equine Vets, Dentists and BAEDT.



### What to expect if your horse or pony is staying at Summerleaze overnight?

**5.30PM** The Equine Veterinary Nurse will ensure the patient is given any hard feed that has been supplied by you. A plentiful supply of fresh water will be given along with the appropriate rationed hay/haylage.

The stables have a rubberised floor with shavings to absorb urine and faeces.

**10PM** The Equine Duty Vet will come and ensure the horse has plenty of water and hay/haylage.

There is CCTV in the stables and the equine vets all have access via their mobile phones. We can even talk to the horse if we felt it was necessary. This facility allows us to monitor your horse on a regular basis.



Procedures







To discuss any of our  
Community Nursing  
Services, please contact  
Emelie or Amy on 01297 304007  
or send an email to  
[equine@summerleaze-vets.co.uk](mailto:equine@summerleaze-vets.co.uk)

- Clicker Training
- Sedate For Clipping
- Sedate For Farrier
- Blood Sampling (Inc. ACTH for Cushings)
- Asthma Clinics
- Weight Management
- Bandage Changes
- Foot Radiographs
- Sedate and Clean Sheath
- Repeat Medications



**Amy Batten** is a registered veterinary nurse and qualified from Hartpury College in 2015 with an FdSc in Equine Veterinary Nursing Science. As part of her course, Amy completed a placement at Cambridge Equine Hospital, then went on to Western Counties, helping on both the first option and referral equine hospital.



**Emelie Real** is a registered veterinary nurse and has been with Summerleaze since 2020 (but, has been part of Coombfield for the past 13 years!) Emelie has a certificate in teaching in the lifelong learning sector and is able to help us train and bring on other members of staff.



**Bryony Marshallsay** is currently undertaking her Equine Nursing Diploma in conjunction with us and Liphook. Bryony has been with Summerleaze since 2020 and helps as part of the nursing team.



Community Nursing



**We are located at Summerleaze Farm, Kilmington, Axminster, EX13 7RA.**

**Telephone: 01297 304007.**

The site is also shared by Axe Valley Wildlife Park and Buglers.

**From the A35 from Honiton:**

On the A35 coming from Honiton coming down Gammons Hill you will pass The Old Inn Public House on your right hand side and the turning for Millers Farm Shop on your left hand side. Carry on past Texaco and the Pit Stop services on your right, down the hill. Take the left-hand slip road sign posted B3261 to Axminster. The entrance to Summerleaze Vets is on the left just off the slip road, also signposted the Axe Valley Wildlife Park.

**From the A35 from Dorchester:**

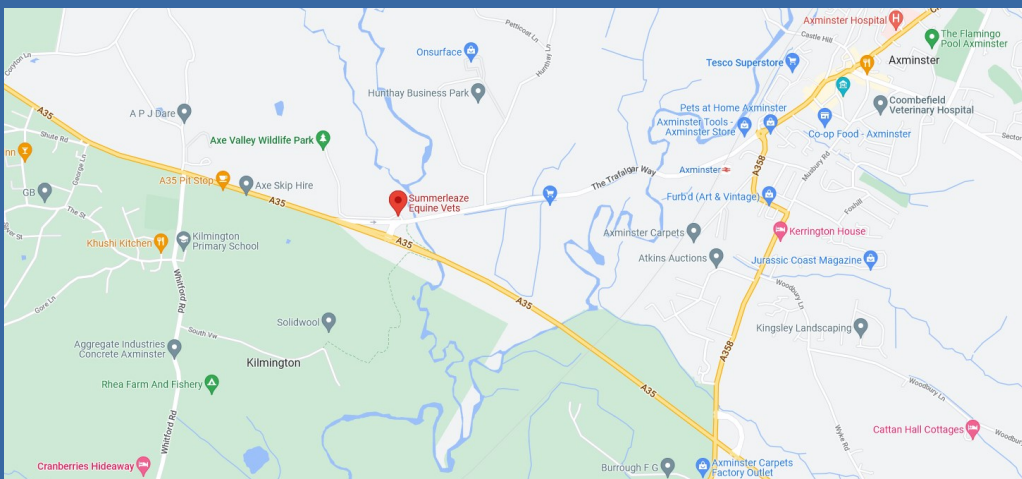
On the A35 pass the Hunters Lodge Inn Public House on your left-hand side. Take the third turning on your right sign posted B3261 to Axminster. Turn right to join the B3261 and immediately on your left-hand side will be the entrance to Summerleaze Vets, also signposted to the Axe Valley Wildlife Park.

**From Axminster A358:**

Carry straight on at the roundabout by Pets at Home & Tesco on to the B3261 towards to A35. Go over the bridge and continue on this road. Just before the A35 take the turning on your right signposted to Summerleaze Vets and to the Axe Valley Wildlife Park.

The car park for the wildlife park will be on your right and directly in front of you will be three driveways. The first driveway will take you directly to the clinic. Please report to reception on your arrival. It is possible to leave your horsebox/trailer on site but please ensure it is properly secured, no responsibility can be taken for vehicles left unattended on our premises. On leaving the site it is possible to drive past the clinic (directly on your right) and continue all the way round through the lorry park and back on to the driveway to the exit for anyone who does not wish to reverse!

[Google Maps](#)



Directions

What3words [///iolt.enough.admits](#)





Payments can be taken over the telephone **01297 304007** via debit/credit card

Please make cheques payable to Summerleaze Vets Ltd

BACS details are as follows:

**Bank Details**

Lloyds Bank Axminster

**Account Name**

Summerleaze Vets Ltd

**Sort Code**

30-90-37

**Account Number**

36800260

**Reference**

Please give invoice number or Surname and first line of address

**VAT Number**

274 1915 93

**Company Registration Number**

10836453

**PROMPT PAYMENT WOULD BE APPRECIATED**

**Summerleaze Office Opening Hours**

Monday 8.00am to 5.00pm

Tuesday 8.00am to 5.00pm

Wednesday 8.00am to 5.00pm

Thursday 8.00am to 5.00pm

Friday 8.00am to 5.00pm

Saturday Closed

Sunday Closed

If you require medicines Out of Hours, please call **01297 304007**  
and we will arrange for the Duty Vet to assist you.

**PLEASE NOTE** - Out of hours charges may apply .

Bank Details and Opening Hours



## Insurance for Veterinary Treatment:

<b>Client Name</b>	
<b>Address</b>	
<b>Horse/Pony Name</b>	
<b>Insurance Company</b>	
<b>Policy Number</b>	
<b>Condition being claimed for</b>	

I confirm that the above horse/pony is insured for veterinary fees and I would like to make a claim.

I understand that my insurance company may request any or all clinical records that the practice holds about my horse/pony. I give consent for this to be fully disclosed as part of my claim.

I would like the practice to process my claim as (please tick one of the below):

**Payment directly to me:**

I understand that the practice will submit a claim for the investigations and treatments I have already paid. This may also include corrective farriery, physiotherapy, etc, if these are covered by my insurance policy. These MUST be advised by the veterinary surgeon responsible for the care of your horse prior to it being carried out. If claiming for complementary therapies this is the most straightforward way to make a claim.

**A direct claim with fees being paid directly to the practice:**

I understand that I am responsible for paying the excess of £\_\_\_\_.\_\_\_\_ before the claim will be processed. I understand that although the practice will assist as much as possible to facilitate my claim, should the insurers decline the claim, I am fully responsible for payment of the veterinary fees.

I give consent for the insurance company to discuss my claim with Summerleaze Vets.

Signed:

Date:

### What happens next?

If you haven't already done so, you need to contact your insurance company and let them know you would like to make a claim. They will send you a claim form—please complete the owners section and send the form into the practice—in accordance with the above, we will complete the veterinary section and send it directly to the insurers.

Insurance





## TERMS AND CONDITIONS OF BUSINESS

Thank you for choosing Summerleaze Vets LTD, we promise to take all reasonable care in using our professional skills to treat your animal or herd and to keep our veterinary skills up to date.

**Office Hours** We are open from 8am to 5pm Monday to Friday. Non-emergency work is carried out on yards during normal working hours 8.30AM-6.30PM Monday-Friday. Please help us provide you with the veterinary surgeon and appointment you would prefer by giving us plenty of notice for non - urgent work.

**Emergency Service** We provide an emergency service, which is available outside normal working hours 24 hours a day, 365 days a year. Services provided outside of office hours incur an additional charge.

**Confidentiality** The Veterinary Surgeon and client relationship is founded on trust and we will not disclose to any third party information about a client or animal without either expressed or implied permission.

**Fees** Professional fee levels are determined by the time spent on a case and according to the drugs, resources, materials and consumables used, all are subject to VAT at current rate. You will remain personally responsible for payment of your bills even if you have a right of contribution or repayment from a third party.

**Estimate of Treatment Costs** We would encourage you to discuss costs of procedures in advance of treatment with our Vets. They are used to doing this and are happy to provide estimates at any time.

**Cancellation** We reserve the right to charge a cancellation fee for any appointment cancelled less than 24 hours prior to the visit

**Payment** We accept payment by credit card, cheque, bank transfer and cash. Cheques should be made payable to Summerleaze Vets LTD Payments may be made by credit or debit card in person or by calling the office on 01297 304007 By bank transfer: Please quote invoice number. Our bank details will be found on your Summerleaze Vets invoice

Invoices for visits on existing accounts are payable in full within 14 days of the invoice date. An advanced payment of £100 is required from new clients at point of registration, which is used as a credit on account. Out of hours registration of new clients will require an advanced payment of £250.00. Invoices for surgery investigations carried out by Summerleaze Vets LTD should be paid for at the time of the consultation or on collection of the patient. Drugs and products collected from Summerleaze should also be paid for on collection. Certain procedures may require payment in advance, such as Pre-Purchase examinations, large surgical procedures and specialist medicines.

**Late Payment** Our terms relating to payments of amounts invoiced are strictly 14days. We reserve the right to charge a late payment administration charge as well as interest at a rate of 1% per month.

**Non-Payment** We reserve the right to pursue unpaid fees. Civil proceedings may be issued or the matter handed over to a debt collection agency. Any cost incurred will be added to the debt and interest added under The County Courts Act 1984 or subsequent legislation. We reserve the right to ask for cash payments or refuse to carry out further work if payment is not made in accordance with these terms of business.

**Returned Cheques** For every returned cheque we will pass on our bank charges for the represented cheque.

**Inability To Pay** If for any reason you are unable to settle your account as specified we ask you to discuss the matter as soon as possible with a Director or Practice Manager.

**Livery Yards/Stables** Our policy is to invoice the horse's owner directly. Please ensure you have made suitable arrangements with the livery yard owner that gives them permission to call the Vet on your behalf and authorise treatment for your horse.

**Equine Insurance** Summerleaze Vets LTD strongly supports the principle of insuring your horse against illness or accidents. Under FSA regulations we are not able to recommend a particular policy. We are happy to complete insurance claims forms free of charge but it is your responsibility to settle our account and reclaim fees from your insurance company.



**Prescriptions** We are happy to provide you with a prescription for animals under our care however there is a charge for this service. Our policy is to re-assess the animal or farm every 6 months for which there is a charge unless the examination is carried out whilst attending a routine visit. Under current pharmaceutical legislation we are unable to accept the return of medicines.

**Horse Passports** Section 9 of the horse passport – you Must sign the declaration to state if/if not the horse is intended for human consumption.

**Reminders** As an additional service to our clients we endeavour to send reminders for vaccinations and dental checks. However it remains the owner's responsibility to ensure their horse's vaccinations are up to date.

**Use Of Your Details** Summerleaze Vets Ltd is registered under the Data Protection Act. Your details will not be passed onto any third party. However, we may from time to time contact you by email, text or post with details of services and events we provide which may be of relevance to you. If you do not want to receive any mailing please let us know. Your details may be passed to companies related to the care of your animal, for example, an external laboratory service.

**Ownership Of Records** Case records including radiographs and similar documents are the property of, and will be retained by, Summerleaze Vets Ltd. Copies with a summary of the history will be passed on by request to another Veterinary Surgeon taking over the case. Ownership of radiographs, ultrasound scans and similar data will remain with the practice. Any fee which has been paid will be for the preparation of these images and their interpretation.

**Second Opinions And Referrals** If you would like a second opinion on your pet's care, please do not be embarrassed to ask our Vets. They will be able to arrange for you to see a Vet with the necessary experience and expertise.

**Complaints And Standards** We hope that you never have recourse to complain about the standard of service received by Summerleaze Vets Ltd. However, if there is something which you are not happy about, we would encourage you to let us know, so that we can take appropriate action. Please contact the Practice Manager in the first instance. We will reply to all instances promptly.

**Abusive Behaviour** Any aggression or abuse directed towards our staff in person or over the telephone will not be tolerated and will result in the client being asked to find another vet.

**Variation In Terms Of Trading** No addition or variation of these conditions will bind the practice unless it is specifically agreed in writing and signed by one of the Directors or Practice Manager.

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Directors: Stuart Altoft BVetMed, CertAVP(ED) GPCert(EP) BAEDT MRCVS and Alison Daubney VN, DipPPM, SQP(C)

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